PATIENT NEWSLETTER

New Practice Phone Number

From today, Thursday 5th June 2025 the main phone number for Bolton Community Practice will be changing.

The new phone number will be:

01204 284822

This change was necessary to provide the practice with the most up-to date phone system.





Callback

The new phone system will enable the practice to use a callback feature.

This means that when you call the practice, you can request a callback from the practice. This holds your position in the queue, and you will receive a call from the practice when you reach the front of the queue.

Appointments

Unfortunately in May, 541 appointments were not attended.

If you are unable to attend an appointment please contact the practice to cancel so that we can offer this appointment to someone else and reduce wasted time.

Did you know? You can cancel appointments online via the NHS APP

When We Are Closed

Please contact:

Out of Hours Service: 0161 763 8940

NHS 111: https://111.nhs.uk/ or call 111

Find Us Online





